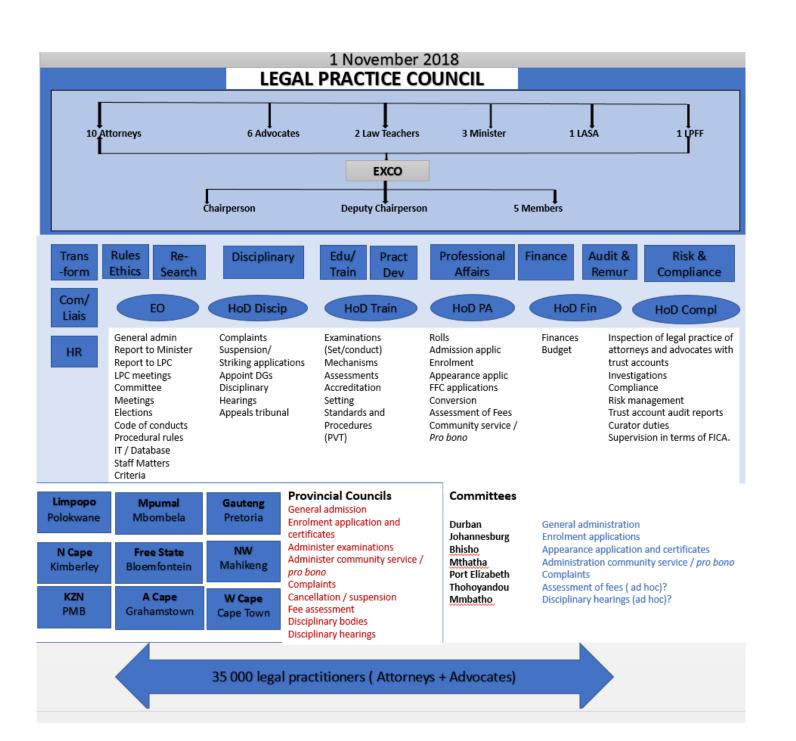
Pre 1 November 2018 **FUND** Curatorship/prosecution/compensation General bar Law Society of the Northern Kwazulu-Natal Law Society council Province Training Regulation · Admission to Registration of lawyers Regulation bar Registration of lawyers Representation Discipline Training Representation Handling of complaints and Discipline Training · Handling of complaints and Discipline Judiciary Free State Law Society Cape Law Society · Disbandment Regulation Regulation Registration of lawyers Registration of lawyers Representation Representation Training Training Handling of complaints and Discipline · Handling of complaints and Discipline 24 Thousand Attorneys



Fund Concomitant Powers of Inspection, Curatorship Prosecution / Risk Management



Establishment of Office of Legal Services Ombud

Powers and functions of Ombud

The Ombud is competent to investigate, on his or her own initiative or on receipt of a complaint, any alleged:

- Maladministration in the application of this Act;
- Abuse or unjustifiable exercise of power or unfair or other improper conduct or undue delay in the performing a function in terms of this Act;
- Act or omission which results in unlawful or improper prejudice to any person which the Ombud considers may affect the integrity and independence of the legal profession and public perception in respect thereof.

The Ombud in his or her sole discretion has the power to resolve any dispute or rectify any act or omission by:

- Mediation, conciliation or negotiation;
- Advising, where necessary, any person regarding appropriate remedies; or
- Any other means that my be expedient in the circumstances.

For the purposes of an investigation the Ombud may:

- Summon any person who may be able to furnish any information on the subject of the investigation
- Designate a person to question that person, under oath or affirmation administered by the Ombud.

The Summons must:

- Be in the form determined in the rules
- Contain particulars of the matter in connection with which the person concerned is required to appear before the Ombud
- Be signed by the Ombud or a person authorized by him or her; and
- Be served as determined in the rules