# C5. You and your practice

## Outcomes

- Your *practice* is run competently in a way that achieves compliance with the Core Duties and your other obligations under this *Handbook*. Your employees, *pupils* and trainees understand, and do, what is required of them in order that you meet your obligations under this *Handbook*.
- **oC25** Clients are clear about the extent to which your services are regulated and by whom, and who is responsible for providing those services.

#### C5.1 General

## R Rules

#### **Client money**

- **rC73** Except where you are acting in your capacity as a *manager* or employee of an *authorised (non-BSB)* body, you must not receive, control or handle *client money* apart from what the client pays you for your services.
- **rC74** If you make use of a third party payment service for making payments to or from or on behalf of your *client* you must:
  - .1 Ensure that the service you use will not result in your receiving, controlling or handling *client money*; and
  - .2 Only use the service for payments to or from or on behalf of your *client* that are made in respect of legal services, such as fees, disbursements or settlement monies; and
  - .3 Take reasonable steps to check that making use of the service is consistent with your duty to act competently and in your *client's* best interests.
- rC75 The Bar Standards Board may give notice under this rule that (effective from the date of that notice) you may only use third party payment services approved by the Bar Standards Board or which satisfy criteria set by the Bar Standards Board

# **G** Guidance

#### Guidance on Rules rC73 and rC74

- gC103 The prohibition in Rule rC73 applies to you and to anyone acting on your behalf, including any "ProcureCo" being a company established as a vehicle to enable the provision of *legal services* but does not in itself supply or provide those *legal services*. Rule rC73 prohibits you from holding *client money* or other *client* assets yourself, or through any agent, third party or nominee.
- **gC104** Receiving, controlling or handling *client money* includes entering into any arrangement which gives you de facto control over the use and/or destination of funds provided by or for the benefit of your *client* or intended by another party to be transmitted to your *client*, whether or not those funds are beneficially owned by your client and whether or not held in an account of yours.
- gC105 The circumstances in which you will have de facto control within the meaning of Rule rC73 include when you can cause money to be transferred from a balance standing to the credit of your *client* without that *client's* consent to such a withdrawal. For large withdrawals, explicit consent should usually be required. However, the *client's* consent may be deemed to be given if: