



Workshop A1: Encouraging innovation in legal services provisions via tech

Moderator: Joan Janssen, Director-General and Director of Legal Services, Ministry of Law (Singapore)

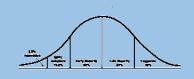
Sarah Sutherland, Director Programmes and Partnerships, CanLII
Ivan Mokanov, President, Lexum
John McKinlay, Partner, DLA Piper and Convenor, Technology Law and
Practice Committee, Law Society of Scotland

Singapore's journey towards tech adoption in the legal profession



Education

Raising awareness of the need to innovate through tech among the profession



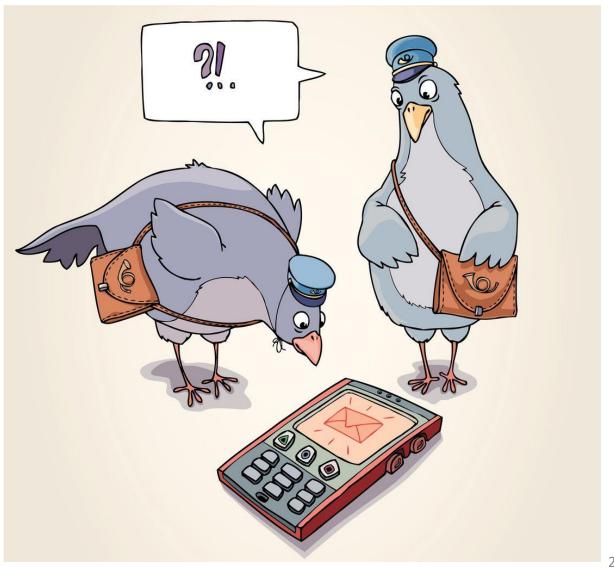
Inclusion

Making sure no one is left behind



A multi-pronged approach

Encouraging innovation on multiple fronts



Smaller firms have made progress but require further support to make the technological leap

Awareness of the importance of technology is now high among small firms, but 3 key obstacles often cited as barriers to tech adoption:

63% agreed that tech was relevant to their practices

72% believed they needed to increase tech adoption

Firms lack capital for tech investment

Firms lack
knowledge on how
to incorporate tech

42% planned to adopt tech in the next 2 years, but 43% did not know how

Understanding
Firms lack understanding
of the value of
technology

LawSoc's 2018 technology survey

START SMALL, THINK BIG!

TECH-START FOR LAW

(2017)

Objectives

- Curated a suite of basic tech solutions targeted at small law firms: for practice management, online research and marketing.
- Negotiating exclusive bulk purchase rates.
- Helped to further encourage adoption by providing some government funding support.

TECH-CELERATE FOR LAW

(2019)

Objectives

- Encourage further adoption of technology by firms:
 - <u>Baseline track</u>: Main stream solutions (including those supported under Tech Start for Law).
 - Advanced track: Sophisticated solutions (including AI tools e.g. due diligence, document assembly).

We have adopted a multi-pronged approach



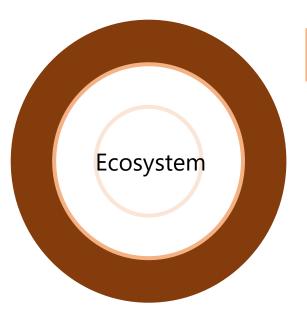
Re-engineering Toolkit

- Helps firms re-engineer key processes (e.g. case management, accounting, HR & personnel coordination)
- Help identify gaps in internal processes and recommend technologies to address them



Workshops and Data Guides

- Educate firms on AI technology to develop a "digital mindset" and increase understanding
- Customised AI workshops for the legal sector to help firms understand the value of AI/data and how it can be implemented



Singapore Academy of Law's Future Law Innovation Programme (FLIP)

- A co-working space to help law firms boost productivity
- Training workshops and tech demos
- A legal sector-specific accelerator to groom promising legal tech start-ups and incubate new business models or services conceived by law firms

MinLaw is collaborating with stakeholders to build and enhance technology infrastructure in Singapore



We are also working on developing new skills in law students and lawyers

Basic Knowledge in Computing

Competencies in Modern Practice of Law

Formation and Strategy



Presented by Sarah Sutherland Director of Programs and Partnerships CanLII

ш CONFERENC

CanLII Timeline







2001

CanLII is founded "a virtual law library"

2010

CanLII created as a separate entity and Lexum spun off from the university 2018

Aquisition of Lexum and launch of commentary

Why regulators?



COMPETENCE

Breaking the oligopoly of legal publishing provides value to practitioners and the community

SERVICE

There is a link between lawyers' access to information and competence.



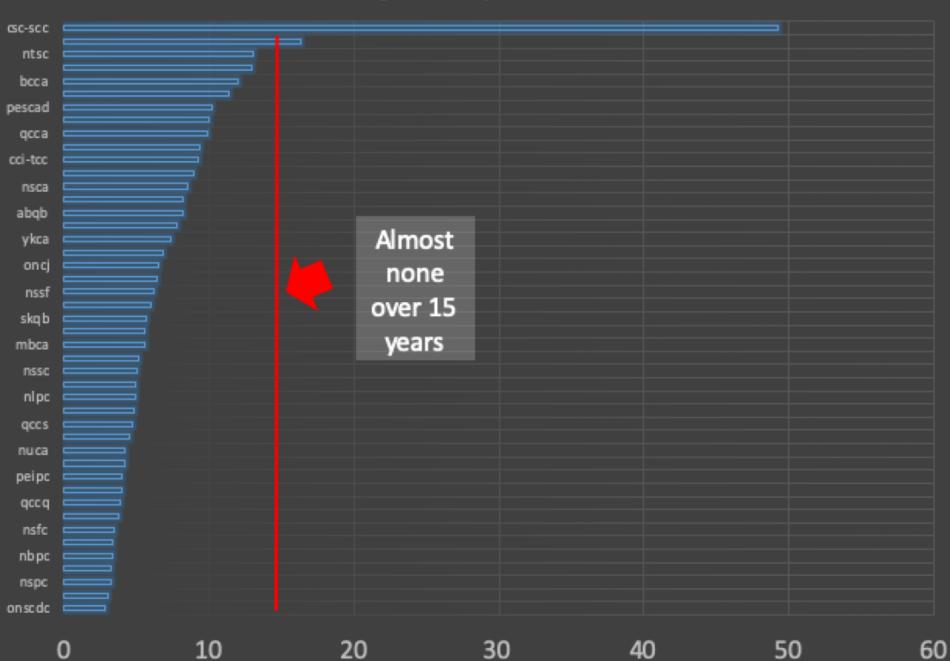


Copyright



CCH Canadian Ltd. v. Law Society of Upper Canada, [2004] I SCR 339, 2004 SCC 13 (CanLII), found there was no publisher copyright in primary law

Average lifespan of cases



Organic growth
starts to cover most
people's needs for
primary law

Open Commentary



TECHNOLOGY PLATFORM

We needed to invest in development so we could publish.

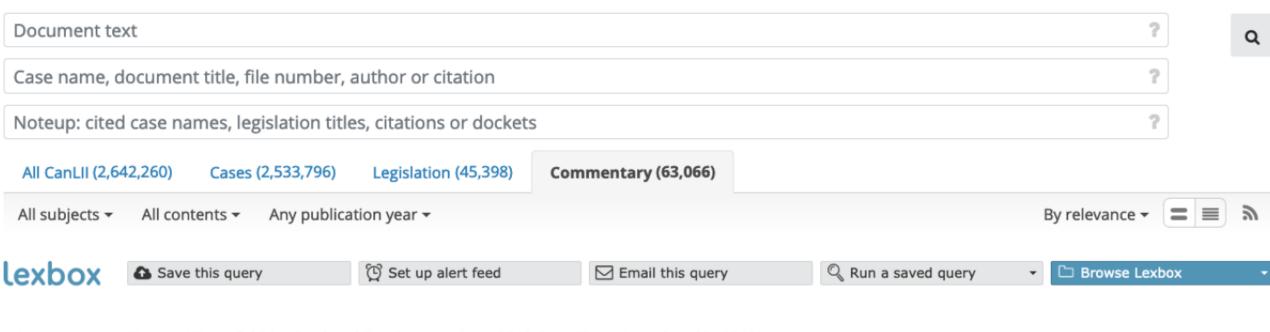
EXISTING CONTENT

There is a lot of existing open content that can be aggregated.

NEW CONTENT

We are using data to inform what more we need and going out to find it.





- 1. eText on Wrongful Dismissal and Employment Law, 2012 CanLIIDocs 1 (updated in 2019)
 - Peter M Neumann, Jeffrey Sack Lancaster House
 - 2,513 pages | cited by 4 documents
 - Contracts Labour and employment

termination of employment — employee remedies — employer remedies — rights and obligations — employment

Section 9 and Second Families, 2015 CanLIIDocs 138 Elliot S Birnboim, Daniella Murynka - Canadian Bar Review 43 pages | cited by 3 documents Family children — household — repartnered — income — spouse

Quick Survey

Contact Us



MAILING ADDRESS

1810 - 45 O'Connor St., Ottawa ON KIP 1A4 Canada

PHONE NUMBER

604-818-2581

EMAIL ADDRESS

ssutherland@canlii.org



Technology for Access to Law

ICLR, September 2019

lexum

Everyone should be able to read and understand the laws that govern them, without cost

Tech transformed publishing

- Publishing used to be a very expensive process
- Software and algorithms made possible
 - high-quality publishing at a reasonable cost
 - quick, simple, efficient information retrieval
 - advanced legal research tools

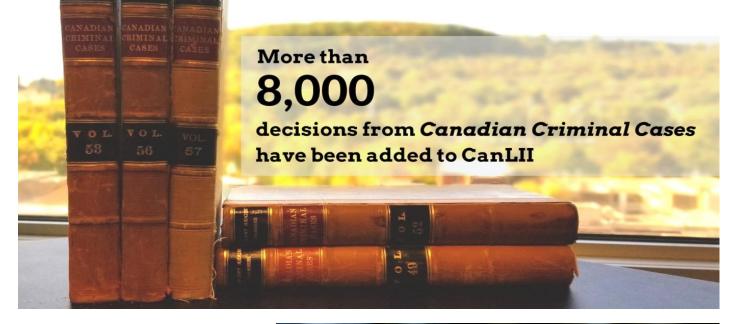


CanLII today

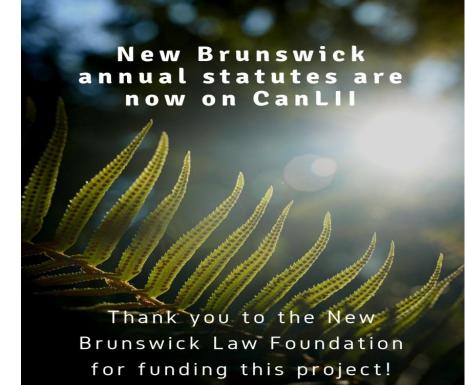
- Fast: 300 ms response time
- Robust: 0.5M unique visitors per month
- Feature-rich
- Simple and intuitive
- Scalable













©CanLII is ALMOST LITERALLY INFINITELY BETTER than its commercial competitors (at least from an academic's perspective).

4:53 PM · Jun 27, 2019 · Twitter Web Client

5 Retweets 89 Likes



Tom Posyniak @tom_posyniak

@ tom_posymak

@CanLII love the new interface! You are a national treasure!



Replying to @elsaasce and @CanLII

Pretty comprehensive, and better every day.

I can get 90% of what I need from CanLii alone n



Michael Fenrick @MichaelFenrick

Replying to @elsaasce and @CanLII

I use @CanLII because it is easier to use than the subscription databases, and I question why we as a society ever permitted commercial publishers to profit from public works (but I digress...). That said, its coverage is not as deep in some areas (getting better all the time).



Gib van Ert @gibvanert

I'm reminded again this morning what a national legal treasure @CanLII is. Thank you CanLII, and thank you Federation of Law Societies of Canada.

8:30 AM · May 15, 2019 · Twitter Web App



Kristin Hodgins @kristinhodgins

Forever grateful for the foresight of & partnership between @CanLII, the Federation or Law Societies of Canada and provincial, territorial and federal governments & courts so that this largely isn't a problem in Canada

Clientele (100+)

- Publishers (CanLII...)
- CLE
- Courts
- Tribunals
- Agencies
- Court reporters
- Law societies



Open access



OFFICIAL LEGAL PUBLISHER OF STATE OF NEW MEXICO

Pursuant to Section 12, Article 1 of the *New Mexico Statutes Annotated 1978*, the New Mexico Compilation Commission serves the vital role of publishing and distributing the official laws of the State of New Mexico to its citizens.

ABOUT US >



AI, ML, DL

- Facts2Law
- Learning from judicial decisions to predict the law applicable to a set of facts



s. 264.1 (1) of the Criminal code concerning "uttering threats"

- Case 1: While the accused was incarcerated, he had a telephone conversation with his ex-girlfriend during which he repeatedly told her that he would kill her upon his release if she proceeded with her planned abortion of their child.
 The accused was charged with uttering threats under s. 264.1 (1) of the Criminal Code.
- Case 2: The accused was charged with three counts of threatening to cause serious bodily harm under s.
 264.1 (1) of the Criminal Code. He had written anonymous letters to three football cheerleaders graphically detailing various sexual acts which he wished to perform upon them and concluded each with a threat that he would have sexual intercourse with them "even if I have to rape you".
- Case 3: The respondent [...] was tried on a single charge of uttering a death threat [...] under s. 264.1 (1) of the Criminal Code. Essentially, the Crown alleged that, on November 7, 2012, while he was incarcerated at the Toronto Don Jail, the respondent threatened to kill a correctional officer named Jason Groeneveld, who was employed in that facility.



s. 264.1 (1) of the Criminal code concerning "uttering threats"

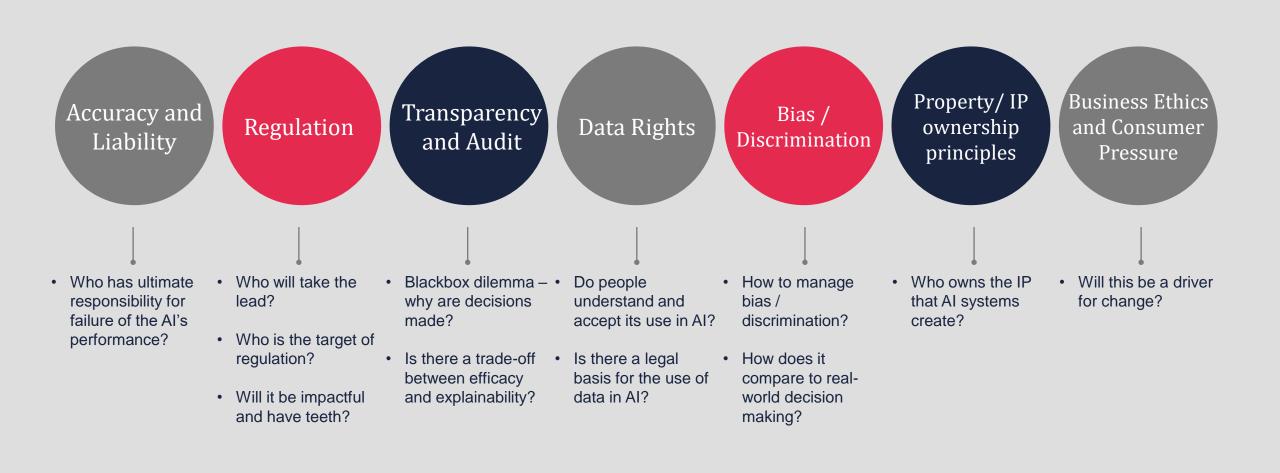
- Case 1: While the accused was incarcerated, he had a telephone conversation with his ex-girlfriend during which he repeatedly told her that he would kill her upon his release if she proceeded with her planned abortion of their child.
 The accused was charged with uttering threats under s. 264.1 (1) of the Criminal Code.
- Case 2: The accused was charged with three counts of threatening to cause serious bodily harm under s.
 264.1 (1) of the Criminal Code. He had written anonymous letters to three football cheerleaders graphically detailing various sexual acts which he wished to perform upon them and concluded each with a threat that he would have sexual intercourse with them "even if I have to rape you".
- Case 3: The respondent [...] was tried on a single charge of uttering a death threat [...] under s. 264.1 (1) of the Criminal Code. Essentially, the Crown alleged that, on November 7, 2012, while he was incarcerated at the Toronto Don Jail, the respondent threatened to kill a correctional officer named Jason Groeneveld, who was employed in that facility.



Thank you!



AI Legal Issues



www.dlapiper.com 30

Encouraging Innovation in Legal Services Provision via Tech: Q&A Discussion

Moderator:

Joan Janssen

Director of Legal Services, Legal Services Regulatory Authority, Ministry of Law, Singapore

Speakers:

Sarah Sutherland, Director of Programmes and Partnerships, Canadian Legal Information Institute Ivan Mokanov, President, Lexum Inc.

John McKinlay, Partner, DLA Piper, and Convenor Technology Law and Practice Committee, Law Society of Scotland